



February 16, 2011

Dr. M.R.C. Greenwood, President
University of Hawaii
2444 Dole Street, Bachman Hall
Honolulu, HI 96822

Dear President Greenwood:

On behalf of the Board of Directors of the University of Hawaii Professional Assembly, I am conveying to you a resolution regarding the multiple electronic data breaches at the University of Hawaii. This resolution expresses the deep concerns that the previous data breaches have not been met with adequate responses in several ways:

- Appropriate remedies offered to victims by the university;
- Compliance with generally accepted practices and standards among higher education institutions for data protection; and
- Sufficient attention to and remediation of the apparent facts that UH is the prevalent source of breaches in Hawaii in recent years, and the UH can claim over 4% of the breached records among U.S. universities with only 0.1% of university students.

Further, a significant UH effort is necessary to ensure that appropriate security measures are in place and continually updated to rebuild confidence in the technology practices of all campuses.

The resolution reads as follows:

The UHPA Board of Directors supports efforts to expeditiously resolve the pending lawsuit regarding the data breaches at the University of Hawaii. We urge the University administration to settle this lawsuit and provide the necessary tools to protect victims against the fraudulent use of data obtained due to the breaches. Such support should include credit monitoring, credit insurance, and coverage of out of pocket expenses that may have been incurred.

UNIVERSITY OF HAWAII
PROFESSIONAL ASSEMBLY

1017 Palm Drive • Honolulu, Hawaii 96814-1928
Telephone: (808) 593-2157 • Facsimile: (808) 593-2160
Web Page: <http://www.uhpa.org>

Dr. M.R.C. Greenwood



Page 2
February 16, 2011

The Board of Directors also requests that the University administration implement the appropriate technical support, equipment, software, monitoring and training to create a state of the art secured system among all campuses that protects personal information, research, and intellectual properties.

The Board of Directors notes that the issue of technology security is not one which will go away, but will continue to present challenges for the academic community. We are willing to have a broader discussion with you about the future efforts that must be made.

Sincerely,

A handwritten signature in cursive script that reads "Duane Stevens".

Duane Stevens
President

cc: UHPA Board of Directors