LINDA LINGLE GOVERNOR



STATE OF HAWAII HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

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June 30, 2009

TO: Department Heads

Department Personnel Officers County Personnel Officers Employee Organizations

FROM: Jim Williams, Administrator

SUBJECT: Prescription Drug Benefit Plan Changes – informedRx Participant

Outreach Program and "Facts about Program Changes" Flyer

This is to follow up on my memorandum of June 19, 2009, transmitting the invitation by informedRx to conduct a Participant Outreach Program. The purpose of this program is to increase awareness of the upcoming changes to the EUTF prescription drug plan and to minimize participant disruption. The EUTF the Board of Trustees has approved benefit changes to the prescription drug program for all active employee and non-Medicare eligible retiree participants enrolled in EUTF PPO medical plans effective July 1, 2009. The response to the informedRx invitation has been very positive, and attached is the schedule of meetings for the next four (4) weeks. Please note that there are a few more open dates.

Based on questions received by the informedRx representatives at the meetings already held, informedRx developed the attached "Facts about Program Changes" for dissemination to employees, especially those who are unable to attend the outreach sessions. Please feel free to post and/or distribute (by e-mail or hard copy) the fact sheet. The same information is posted on both the EUTF and informedRx web sites.

Thank you for your continued support and cooperation.

Enclosures

informedRx Participant Outreach Schedule - Open Sessions EUTF Active and Non-Medicare Retirees

Date	Time	Employer/Department	Location	Address
	10:30 - 11:30am 1:0	10:30 - 11:30am 1:00 Dept of Hawaiian Homelands	Percentage of the design of the second of th	
7/1	- 2:00pm	City Employees - Kapolei		91-5420 Kapolei Parkway
7/1	3:15 4:15pm	Ewa District Court	×	
	0.13 - 4.13pm	Dept of nealth (Leeward)	Courtibootii A	8/U FOURTH St., Pearl City
	8:30 - 10:00am			
	10:30 - 12:00pm			
	12:30 - 2:00pm			
2/2	2:30 - 4:00pm	Open Session - informedRx	Hawaii State Capitol Auditorium	
	8:30 - 10:00am			PONEN MATERIAL AND
	10:30 - 12:00pm			
	12:30 - 2:00pm			
7/13	2:30 - 4:00pm	Open Session - informedRx	Waiakea High School Cafeteria (Hilo)	
	8:30 - 10:00am			
7/14	10:00 - 11:30am	Dept of Attorney General	Aloha Stadium Hospitality Room	
	8:30 - 10:00am		Topic Control of the	TO A COLUMN TO THE PROPERTY OF
	10:30 - 12:00pm			
	12:30 - 2:00pm			
7/15	2:30 - 4:00pm	Open Session - informedRx	Wailuku Gym (Maui)	
	8:30 - 10:00am	500		THE PART OF THE PA
	10:30 - 12:00pm			
	12:30 - 2:00pm			
2/16	2:30 - 4:00pm	Open Sessions - informedRx	Kauai War Memorial Convention Hall	
	8:00 - 9:00am		TITE AND ADDRESS AS A SECOND A	THE RESERVE OF THE PROPERTY OF
	9:30 - 10:30am			
	1:30 - 2:30pm			
7/17	3:00 - 4:00pm	University of Hawaii	UH Art Auditorium	
	8:00 - 9:30am		TO THE REAL PROPERTY AND ADDRESS OF THE PROPERTY ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY ADDRESS O	The state of the s
7/20	10:00 - 11:30am	Open Session - informedRx	Old Kona Airport Events Pavilion (Kona)	
7/20	1:30 - 3:00pm	Open Session - informedRx	Waimea Community Center (Waimea)	TO THE TOTAL PROPERTY OF THE TOTAL PROPERTY
7/22	TBD	TBD	TBD	TBD
7/23	TBD	TBD	TBD	TBD
7/24	TBD	TBD	TBD	TBD





SPECIAL NOTICE ATTENTION EUTF-INFORMEDRX PRESCRIPTION DRUG PLAN ACTIVE AND NON-MEDICARE ELIGIBLE RETIREE PARTICIPANTS

FACTS ABOUT PROGRAM CHANGES EFFECTIVE JULY 1, 2009

By now, you may be aware that the EUTF Board of Trustees has approved a series of prescription drug program changes that will become effective July 1st. These program changes provide cost saving opportunities for the EUTF while continuing to provide comprehensive prescription drug coverage to participants. These cost saving opportunities **directly benefit ALL EUTF's participants** (through lower premiums/payroll deductions AND lower co-payments) and employers (through lower health benefit costs). Below are some important facts about these upcoming changes.

Fact #1: informedMail, the Plan's mail order pharmacy, meets all federal and state licensing requirements, guidelines and quality standards.

The mail order pharmacy employs certified and licensed pharmacists and pharmacy technicians who monitor, fill and comply with established quality and safety operating procedures to ensure that you receive your maintenance medication accurately and timely. If your medication requires special handling or refrigeration, they will be packed and mailed accordingly.

Fact #2: After July 1, you can get three (3) separate 30-day supply fills of maintenance medications at your local retail pharmacy before you are required to go to informedMail.

If you are taking multiple maintenance medications, you will get three (3) 30-day supply fills for each medication at your local retail pharmacy before having to switch to informedMail. For example, for drug number 1, you can get 3 separate 30-day supply fills at your local retail pharmacy before having to go to informedMail. Same for drug number 2 and drug number 3, etc.

Fact #3: You can still go to your local retail pharmacy for non-maintenance medications.

For example, if you take pain medication such as Vicodin, you can still fill that at the local retail pharmacy. If you get sick and your physician prescribes an antibiotic, you can still get that filled at the local retail pharmacy. The Maintenance Mail Order Program only applies to drugs that informedRx classifies as a maintenance drug.

Fact #4: Prior Authorization process is available if you can not, for clinical and medical reason, take a Generic or Preferred brand drug.

Many of these programs provide financial incentives for participants to save money on prescription copayments by using Generic or Preferred drugs. However, we recognize that you may have a clinical or medical need to take a Non-Preferred drug. If this is the case, talk to your physician about submitting a prior authorization (PA) request to informedRx for the Non-Preferred drug on your behalf.

Fact #5: There is a 60-day grace period for the Reference-Based Pricing Program from July 1-August 31, 2009.

To help ease your transition into this program the EUTF has instituted a 60-day grace period until August 31, 2009. During this grace period, you will not experience a change in your co-payment for these drugs.

Fact #6: informedRx has provided program change information to EUTF pharmacies and physicians. informedRx has provided information to the EUTF provider community in order to facilitate awareness among your local pharmacies and your physicians. Always seek the advice of your physician with any questions you may have regarding your medications.

Fact #7: These program changes do not affect the EUTF-informedRx Medicare Retiree Drug Plan.

The program changes that are effective on July 1 do not impact the EUTF Medicare Part D Retiree Drug Plan.

Fact #8: These program changes only impact Active Employee and Non-Medicare Eligible Participants. These program changes apply to you if you are enrolled in the HMSA or HMA PPO medical plans. Those enrolled in the Kaiser (Comprehensive and Basic) plans, the EUTF HMSA HMO plan, the EUTF High Deductible Health Plan, and the Royal State Supplemental plan receive their drug coverage through their respective medical carrier—not from informedRx.

informedRx, in conjunction with EUTF employers, is conducting a series of Town Hall Meetings throughout Oahu and the neighbor islands. We invite Active Employees and Non-Medicare Eligible Retiree participants to attend these meetings. informedRx representatives will discuss program changes and how they may or may not impact you. To find the nearest meeting location, please go to http://www.eutf.hawaii.gov.